

Empire Electric Association, Inc.



PRESS RELEASE

March 27, 2020

“Our primary mission is to safely, responsibly, and reliably meet the electrical energy needs of our member-owners.”

Energy Experts
Working for You!

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Empire Electric taking action to safeguard employees and ensure power delivery *Employees are working from home and continue to provide service remotely*

Cortez, CO - In this time of uncertainty, I want to assure you Empire Electric Association (EEA) is making every effort to safely and reliably deliver power to your family and your business. We understand electric service is essential in our world today and we have put measures in place that will allow EEA to keep serving you.

- EEA has been following health professional guidance for social distancing from the onset. We have ensured our employees have had proper protective equipment available and have been following recommended guidelines.
- Our line crews have been isolated and are fully prepared to respond to outages and emergencies and are no longer performing their normal day to day duties.
- Our lobby has been closed since March 16 and we have now closed the drive-up window. Our Member Services group can still provide customer service for your needs by phone and email or via our website at eea.coop. You can still drop payments off at the “night drop” at the drive through window at our main office at 801 North Broadway in Cortez.

Please monitor EEA’s website and social media outlets for the latest news concerning our operations. We are working on leveraging technology to be able to hold our monthly Board Meetings and make them available to our membership. As we continue to work to provide power to our community and meet the needs of our membership, please let us know how we can serve you. Thank you for your understanding and cooperation during this difficult time.

Josh Dellinger, General Manager, Empire Electric Association, Inc.