

Understanding Your Bill



EMPIRE ELECTRIC ASSOCIATION, INC.

A Touchstone Energy® Cooperative

EEA contact information is stationary for easy reference.

Billing Detail:

Previous Amount Billed is your prior month's billing.
Payment reflects a credit for the previous month's bill.
New Charges clearly shows your payment breakdowns and account balances.
Grid Access Charge is the cost per meter of doing business and includes maintenance, upgrades, and administrative costs.

All kWh is configured using the rate tariff charge times your monthly usage during this billing period.

Power Cost Adjustment allows EEA to reflect changes in our costs to purchase power. The PCA rates can increase or decrease annually depending on whether or not the purchased power costs are recovered from EEA's wholesale provider, Tri-State Generation and Transmission Association.


Other Bill Information:

Adjustment Energy Efficiency Credit is a qualified appliance rebate from Tri-State Generation and Transmission Association and EEA.

Coop Refund is a capital credit refund from EEA.

Other Refund is a capital credit refund from EEA's wholesale provider, Tri-State Generation and Transmission Association.

Franchise Fees and Taxes are assessed per your service address and forwarded to the appropriate government entity.



EMPIRE ELECTRIC ASSOCIATION, INC.
A Touchstone Energy® Cooperative

801 North Broadway, Cortez, Colorado 81321-0676
 Phone: 970-565-4444 or 800-709-3726
 Website: www.eea.coop

Service Address: 12345 Road USA

Billing Detail

Previous Amount Billed	\$96.98
Payment -- Thank You	\$96.98 CR
Balance Forward	\$0.00

New Charges

Grid Access Charge	\$30.73
All kWh	\$75.26
Power Cost Adjustment Prior Rate	\$0.00
Power Cost Adjustment Current Rate	\$4.04
Total New Charges	\$110.03

Total Account Balance Due: \$110.03

Please pay amount due by: 05/06/2015
Thank you

JUST FOR YOU

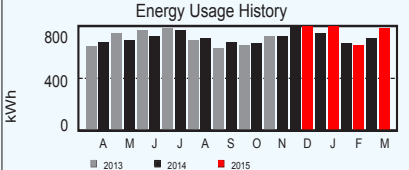
Page 1 of 1
Statement Date: 04/22/2015

Member: Jane Doe
Account #: 32662001
Statement ID: 1000294820
Billing Cycle: 4

Meter Number	Rate	Reading Date		Meter Reading		Multi	Usage kWh
		Present	Previous	Present	Previous		
17811	R1	04/14/15	03/14/15	94711	93927	1	784

Usage Comparisons			Total kWh	Avg Per Day
Days of Service				
Current Billing Period	31		784	25.3
Previous Billing Period	28		664	23.7
Same Period Last Year	30		710	23.7

Energy Usage History



Average temperature(F)	2014	2015
this billing period	42	39


The **Just for You** and **Did You Know** areas are important messages related to your account. For example: We noticed you haven't signed up for Budget Billing. Your energy bill becomes predictable and affordable with equal monthly payments. Hurry and call our billing department today for more information.

Account Bill Description contains your statement date, name, account number, statement ID, and billing cycle.

This table contains details about your meter and a **Usage Comparisons Chart** that shows current month's usage, previous month's usage, and same month last year's usage. It also compares the kWhs used per day for the current, previous, and same month last year.

Bar Graph shows monthly usage over the previous year per billing period for the last 12 months.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT



Empire Electric Association, Inc.
75 Years of Service, 1939-2014
A Touchstone Energy® Cooperative
 P.O. Box K
 Cortez, Colorado 81321-0676

Check here and complete reverse side for: Address Correction

Account #: 32662001
Statement ID: 1000294820

Statement Date: 04/22/2015

Total Account Balance Due: \$110.03

Please pay by: 05/06/2015

Amount Enclosed:

001758

EMPIRE ELECTRIC ASSOCIATION
 P O BOX K
 CORTEZ, CO 81321-0676
 *8 1 3 2 1 0 6 7 6 9 9 8 *

Payment Remittance Coupon summarizes payment due information.